

HEBER COMMUNITY SERVICES GUIDE

Streetlights		
Inoperative, flickering, damaged or stays on during the day.		
Each pole has an ID number in front, call Customer Service at 1-800-303-7756 to report or online in the IID webpage following the "Report Streetlight" link to locate pole and report. NOTE: Parks lights are managed by Heber Public Utility District (HPUD).	Imperial Irrigation District (IID)	Online Report
Road Conditions		
Report potholes, poor road condition, sidewalks and damaged street signs.		
Submit online form on ICDPW webpage.	Imperial County Department of Public Works (ICDPW)	Online Form
Street Sweeping		
Removal of dirt or gravel from streets.		
ICDPW is in process reactivating service during 2024.	Imperial County Department of Public Works (ICDPW)	Calendar
Trees and Shrubs		
(a) Trees and shrubs shall not obstruct sidewalks, street, crosswalk or blocking the view at an intersection. (b) Trees and branches growing into or near power lines are safety hazard. Do not attempt to prune yourself, this shall be reported to IID.		
For overgrown trees and shrubs obstructing, email Planning Division to report or call (442) 265-1736. Reports are anonymous.	Imperial County Planning Division	planninginfo@co.imperial.ca.us lindahunt@co.imperial.ca.us
Trees/branches near <i>power lines</i> request a tree inspection online in the IID web page or in case of emergency call 1-800-303-7756.	Imperial Irrigation District (IID)	Inspection Form
Solid Waste		
(a) Waste cart containers pickups are on Monday by the end of the day, if your trash was not collected call CR&R and report it. If trash collection day falls on one of these holidays, pickup will be the following day: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day. (b) After collection, containers must be removed from curbside and <u>placed inside your property within 12 hrs after service</u> . (c) Bulk items: Each residential customer is entitled to three (3) bulky item pick-ups free of charge per calendar year by calling CR&R. A bulky item service may include a combination of large items or bags of materials such as: Miscellaneous Furniture, Excessive green waste, Washer & Dryer, E-Waste, Bundled Cardboard, Household Appliances. (d) Senior citizen 65 years and older can apply to trash service discount application with HPUD. Note that recycling, trash and green waste carts will be reduced from 96 gallon capacity to 64 gallon capacity. (e) Residential backyard service is available if customer at property is disabled. CR&R will remove containers from customer's storage area, place them out for collection, and return to customer's storage area after collection. To qualify for backyard service, customer must have been issued a handicap placard from the DMV and have no other able-bodied person residing with customer. (f) Holiday tree collection: CR&R will collect your holiday trees placed out for collection up to 2 weeks after December 25th. Trees up to 7 feet in length will be accepted without customer needing to cut them. After 2 week period, holiday trees will be considered a bulky item pick up.		
Trash not collected Monday, bulky items pick-up services or backyard service for disabled call CR&R at (877) 482-5656.	CR&R	Solid Waste & Recycling Guide
Report missing or damage containers to the Heber Public Utility District (760) 482-2440. HPUD trash service discount application for senior citizen 65 years and older.	Heber Public Utility District (HPUD)	HPUD Solid Waste Discount Application
Hazardous Waste		
Household Hazardous Waste (HHW) are products that are flammable, corrosive, reactive or toxic. <u>It is illegal to dispose of them in regular trash or recycling</u> . Examples of HHW include fluorescent light tubes, household batteries, latex or water based paint, oil, non empty aerosol cans, thermostats, high intensity discharge lamps.		
Check the recycling guide for a comprehensive list of Household Hazardous Waste (HHW) and how to dispose them. For hours of operation or more information on IVRMA Hazardous Waste centers call (760) 337-4537.	Imperial Valley Resource Management Agency (IVRMA)	Website Recycling Guide (English)

Illegal Dumping			
Illegal dumping is a crime and hurt property values. Report piles of garbage, unknown chemicals, discarded furniture, tires, old paint, rusted metal and more.			
OPTION 1	Call (800) 465-9007 or send a report online in the IID webpage.	Imperial Irrigation District (IID)	Online Report
OPTION 2	Submit online form on ICDPW webpage.	Imperial County Department of Public Works (ICDPW)	Online Report
Lot Abatement			
Vacant lots are to be free of trash, debris and dry vegetation. Weeds and/or other vegetation may be declared to constitute a public nuisance and fire hazard.			
OPTION 1	For submitting a weed abatement fire hazard complaint contact Fire Prevention Specialist at Imperial County Fire department and Office of Emergency Services.	Imperial County Fire Department	andrewloper@co.imperial.ca.us
OPTION 2	For non-fire hazard public nuisance make you report by emailing Planning Division or call (442) 265-1736.	Imperial County Planning Division	planninginfo@co.imperial.ca.us lindahunt@co.imperial.ca.us
Front Yards			
Examples of some code violations that may be investigated: (a) Trash & debris: Lumber, abandoned, discarded or unused objects/equipment such as furniture, appliances, auto parts cannot be visible from the public right-of-way (must be inside property fence) nor be stored as to constitute a health or safety hazard. (b) Weeds and overgrown vegetation: Dead, decayed or diseased weeds, shrubs or brush... overgrown vegetation likely to harbor rats, mice or other vermin. (c) Parking in yard: Vehicles may not be parked on the lawn or dirt. (d) Sidewalks: Should be maintained unobstructed. (e) Trash containers: Must be removed from curbside and placed inside your property within 12 hrs after service.			
Make you report by emailing Planning Division or call (442) 265-1736. Reports are anonymous.		Imperial County Planning Division	planninginfo@co.imperial.ca.us lindahunt@co.imperial.ca.us
Vehicles Parking			
(a) Vehicles parked on the street consecutively for over 3 days. Inoperable vehicles on private or public property must be parked out of public view on an improved surface. (b) Vehicles may not be parked on the lawn or dirt.			
OPTION 1	Vehicles parked consecutively for over 3 days can be reported to Sheriff's Office non-emergency dispatch at (442) 265-2021. Reports can be made anonymous by request to dispatch officer.	Imperial County Sheriff's Office	Website
OPTION 2	Parked vehicles on lawn or dirt, submit email to Planning Division or call (442) 265-1736. Reports are anonymous.	Imperial County Planning Division	planninginfo@co.imperial.ca.us lindahunt@co.imperial.ca.us
Recreational Vehicles (RVs), Trucks & Trailers Parking			
(a) No RV's, trucks (semi's), buses and trailers are permitted to park on any street for an extended period. (b) Vehicles & trailers blocking view which are a safety hazard can be reported.			
OPTION 1	RV's trailers, trucks, buses and trailers blocking view which are safety hazard or parked over 3 days can be reported to Sheriff's non-emergency dispatch (442) 265-2021. Reports can be made anonymous by request to dispatch officer.	Imperial County Sheriff's Office	Website
OPTION 2	RV's trailers, trucks, buses and trailers parked over extended period or blocking sidewalks submit email to Imperial County Planning Division to request inspection or call (442) 265-1736. Reports are anonymous.	Imperial County Planning Division	planninginfo@co.imperial.ca.us lindahunt@co.imperial.ca.us

Abandoned / Inoperative Vehicles

The accumulation and storage of abandoned, wrecked, dismantled or inoperative vehicles or parts thereof on private or public property, not including highways, hereby is found to create a condition tending to reduce the value of private property, to promote blight and deterioration, to invite plundering, to create fire Violations, to constitute an attractive nuisance creating a hazard to the health and safety to minors, to create a harborage for rodents and insects and to be injurious to the health, safety and general welfare.

It is unlawful and an infraction for any person for the accumulation and storage for a period in excess of 72 or more consecutive hours unless such vehicle or parts thereof is completely enclosed within a building in a lawful manner where it is not plainly visible from the street or other public or private property.

Abandoned vehicles or parts in public view in excess of 72 or more consecutive hours can be reported by calling Fire Prevention Services at (760) 370-0566 or submit online form to Inspector.

[Fire Prevention Services, Inc.](#)

[Vehicle Inspector Form](#)
[Imperial County AVA Ordinance](#)
[Abandoned Vehicle ASA Standards](#)

Parks & Recreation Center

(a) The Recreation Center and the four parks, along with their corresponding athletic fields, are managed by Heber Public Utility District (HPUD).

- Margarito "Tito" Huerta Park - 1165 Palm Avenue
- Edward "Jiggs" Johnson Park - 1171 Bloomfield Street
- Estancia Park - 84 W. Correll Road
- Children's Park - 39 Crane Lane
- Recreation Center - 156 Littlefield Way

(b) The Heber Community Center located at 1132 Heber Ave is owned and operated by the County of Imperial. It consist of a library, event area, kitchen and restrooms, while outdoor areas include a basketball court and boxing ring.

Recreation Center & Parks: For reservations and to report safety concerns or damaged equipment/amenities such as lights and playground call HPUD at (760) 482-2440.

Heber Public Utility District (HPUD)

[HPUD Parks & Recreation Facility Use Policy](#)

Heber Community Center: For reservations submit application to the email countyparksandrecreation@co.imperial.ca.us or fax (442) 265-1859. For additional information call (442) 265-1823.

Imperial County Public Works Department - Parks & Recreation Division Office

[Heber Community Center Reservations](#)

Heber Community Advisory Committee

Meetings: 4th Monday of the month at 6:00 PM

Heber Community Center 1132 Heber Ave, Heber, CA 92249

[Website](#)